



Safety and Warranty Guide

Read this guide before you set up and use your product.

Important Battery and WEEE Information



Batteries and electrical and electronic equipment marked with the symbol of a crossed-out wheeled bin may not be disposed of as unsorted municipal waste. Batteries and waste of electrical and electronic equipment (WEEE) shall be treated separately.

When disposing of the battery, comply with local ordinances or regulations. For further information contact your local waste disposal department to dispose of the device/batteries in accordance with applicable local laws and regulations.

For further guidance on disposal please get in touch with ELEY Ltd customer services
<https://www.eleyxshot.com/userexperience>

Notice for built-in rechargeable battery

The device is a class II electrical appliance.

Recharge the battery strictly according to instructions included in the product documentation.

Use the power charger provided with the product.

If you do not carry the included charger with your device, you have the option of using a qualified USB-C charger.

It is recommended to use a charger that complies with applicable national/regional regulations for mobile device adapters. Only use a charger that complies with international and regional safety standards (such as EN/IEC/UL 62368-1) for charging. Other chargers may not comply with applicable safety standards, and using such chargers to charge may result in injury or death.

The power delivered by the charger must be between min 10 Watts and max 20 Watts to achieve the maximum charging speed. And the device supports USB Power Delivery (USB-PD).

DANGER

Do not attempt to remove or replace the internal rechargeable lithium-ion battery. Replacing the original battery with an incompatible type may result in an increased risk of personal injury or property damage due to explosion, excessive heat, or other risks. Do not attempt to disassemble or modify the battery pack. Attempting to do so can cause a harmful explosion or battery fluid leakage.

To avoid injury:

- Keep the battery pack away from open flames or other heat sources.
- Do not expose the battery pack to water, rain, or other corrosive liquids.
- Do not leave the battery in an environment with extremely high temperatures.
- Avoid short-circuiting the battery pack.

- Keep the battery pack out of reach of small children and pets.
- Do not leave the battery in an environment with extremely low air pressure. It may result in an explosion or the leakage of flammable liquid or gas from the battery.

To extend battery life, we recommend charging the battery to at least 30% to 50% capacity each time and recharging it every three months to prevent over-discharge.

Extreme heat or cold

Don't use your device in temperatures below 0°C or above 40°C.
Don't store/transport your device in temperatures below -20°C or above 60°C.

Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Warranty Information

Please refer to ELEY Ltd terms and conditions

<https://eley.co.uk/terms-and-conditions/>

Please note ELEY Ltd will at its discretion and sole option, repair or replace any components that fail in normal use. This does not apply to: (i) cosmetic damage, such as scratches, nicks and dents; (ii) consumable parts, such as batteries unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iv) damaged caused by service performed by anyone who is not an authorised service provider of ELEY Ltd; (v) damage to a product that has been modified or altered without the written permission of ELEY Ltd; (vi) damage to a product that has been connected to power and/or data cables that are not supplied by ELEY Ltd or damage to a product that has been connected to AC adapters and cables that are not certified by UL (Underwriters Laboratories) and are not labelled as Limited Power Source (LPS). In addition, ELEY Ltd reserves the right to refuse any claims against products or services that are obtained and/or used in contravention of the laws of any country. The limited warranty does not apply to any fault, accident or injury caused by misuse or failure to set up the system in line with the instructions/guidance.

Please access and review the online help resources available on support. If your x-shot device is still not functioning properly after making use of these resources, contact ELEY Ltd at <https://www.eleyxshot.com/userexperience>

Online Auction Purchases: Products purchased through online auctions are not eligible for rebates or other special offers from ELEY Ltd. Online auction confirmations are not accepted for warranty verification. To obtain warranty service, an original or copy of the sales receipt from the original retailer is required. ELEY Ltd will not replace missing components from any package purchased through an online auction.

Get Support

<https://www.eleyxshot.com/userexperience>

European Union Conformity

Contact: ELEY Ltd, Selco Way, off First Avenue, Minworth Industrial Estate, Minworth, Sutton Coldfield, West Midlands, B76 1BA, UK.

Compliance with the RED Directive

This product is in conformity with the protection requirements of EU Council Directive 2014/53/EU on the approximation of the laws of the Member States relating to electromagnetic capability. The full compliance statement is located at <https://eleyxshot.com/compliance>

EU DECLARATION OF CONFORMITY

Hereby, ELEY Ltd declares that the radio equipment type x-shot Gateway and Camera is in compliance with Directive 2014/53/EU.

The full text of the EU Declaration of conformity is available at the following internet address:

<https://eleyxshot.com/compliance>



UK DECLARATION OF CONFORMITY

Hereby, ELEY Ltd declares that this product complies with the relevant statutory requirements. The full text of the Declaration of Conformity is available at the following internet address:

<https://eleyxshot.com/compliance>



FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and may cause harmful interference to radio communications if not installed and used in accordance with the instructions. However, there is no guarantee that interference will not occur in a particular installation.

This product does not contain any user-serviceable parts. Repairs should only be made by an authorised ELEY service centre. Unauthorised repairs or modifications could result in permanent damage to the equipment, and void your warranty and your authority to operate this device under Part 15 regulations.

Electromagnetic Emission Notices

ELEY Ltd declares the Wi-Fi equipment type gateway comply with:

- A. Frequency Band 2412 – 2472 MHz, depending on regulatory authorities
- B. compliant with IEEE 802.11n, 802.11g and 802.11b standards
- C. Model Name Gateway
- D. Maximum EIRP Power < 20 dBm(class I equipment)
- E. Frequency Band 5180 – 5825 MHz, depending on regulatory authorities
- F. compliant with IEEE 802.11n, 802.11a and 802.11ac standards
- G. Maximum EIRP Power < 23 dBm(class I equipment)

ELEY Ltd declares the Wi-Fi equipment type camera complies with:

- A. Frequency Band 2412 – 2472 MHz, depending on regulatory authorities
- B. compliant with IEEE 802.11n, 802.11g and 802.11b standards
- C. Model Name Camera
- D. Maximum EIRP Power < 20 dBm(class I equipment)

This device emits radio frequency energy at 2.4 GHz and 5 GHz. Maintain a minimum distance of 20 cm between the internal antenna and any nearby person during operation.

This equipment is not suitable for use in locations where children are likely to be present.

Legal Notice

- x-shot, x-shot logo and the ELEY Ltd x-shot logo “connect with ELEY, connect with the world” are trademarks of ELEY Ltd.
- Patent Pending

Product Environmental Programs

Information about the x-shot product recycling program and WEEE, RoHS, REACH, and other compliance programs can be found at <https://eleyxshot.com/compliance>

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